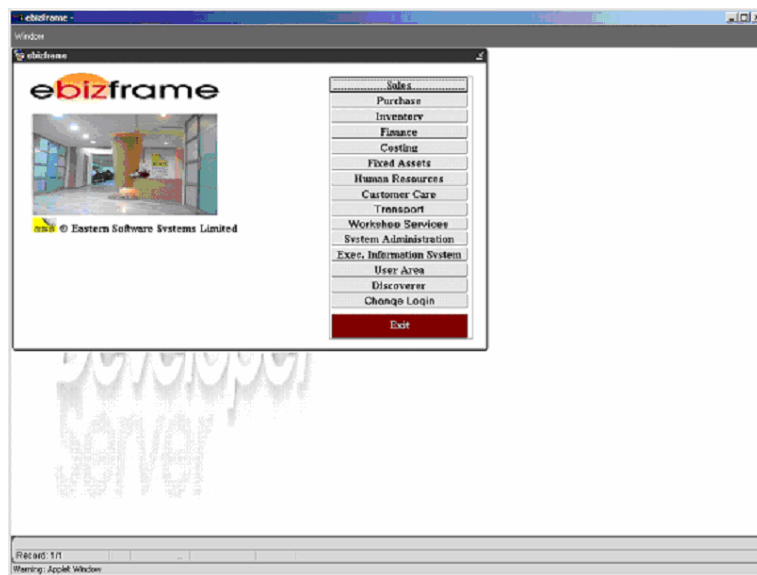


## Workshop Service Module

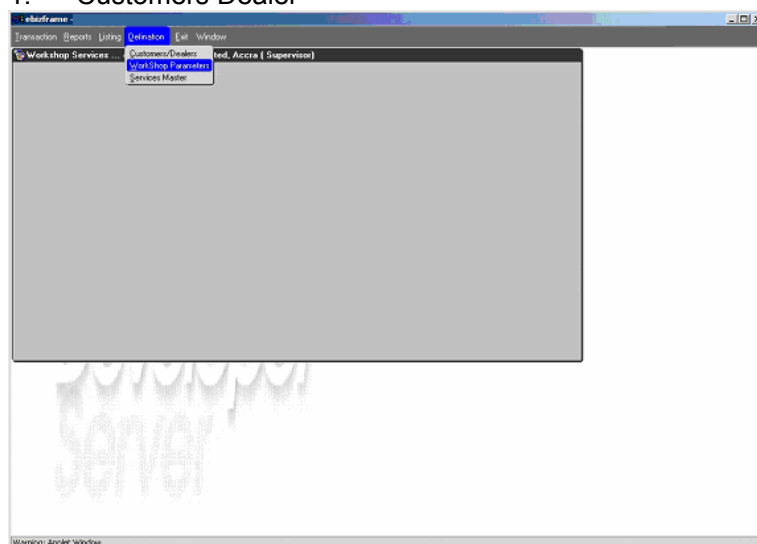


### Definitions

Masters:

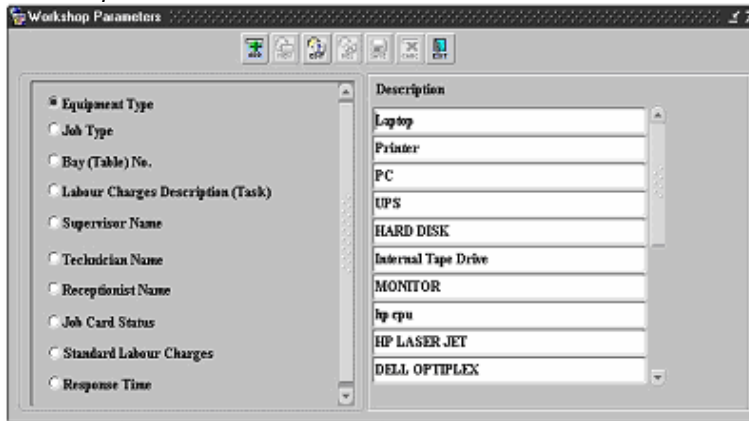
- Customer Dealer
- Workshop Parameter
- Service Master

#### 1. Customers Dealer



## 2. Workshop Parameters

### Workshop Parameters Screen

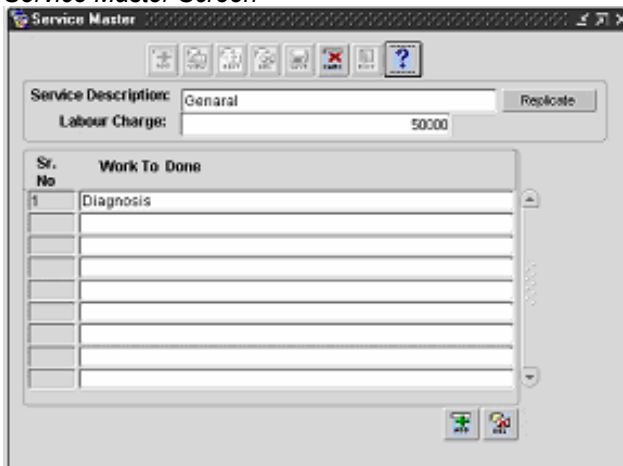


The Workshop Parameters screen is a window with a title bar and standard Windows controls. It contains two main sections. On the left, there is a list of parameters, each preceded by a radio button. On the right, there is a list of descriptions for the selected parameter.

Equipment Type	Description
<input type="radio"/> Job Type	Laptop
<input type="radio"/> Bay (Table) No.	Printer
<input type="radio"/> Labour Charges Description (Task)	PC
<input type="radio"/> Supervisor Name	UPS
<input type="radio"/> Technician Name	HARD DISK
<input type="radio"/> Receptionist Name	Internal Tape Drive
<input type="radio"/> Job Card Status	MONITOR
<input type="radio"/> Standard Labour Charges	hp cpu
<input type="radio"/> Response Time	HP LASER JET
	DELL OPTIPLEX

## 3. Service Master

### Service Master Screen



The Service Master screen is a window with a title bar and standard Windows controls. It contains a form for service details and a table for work items.

Service Description: General

Labour Charge: 50000

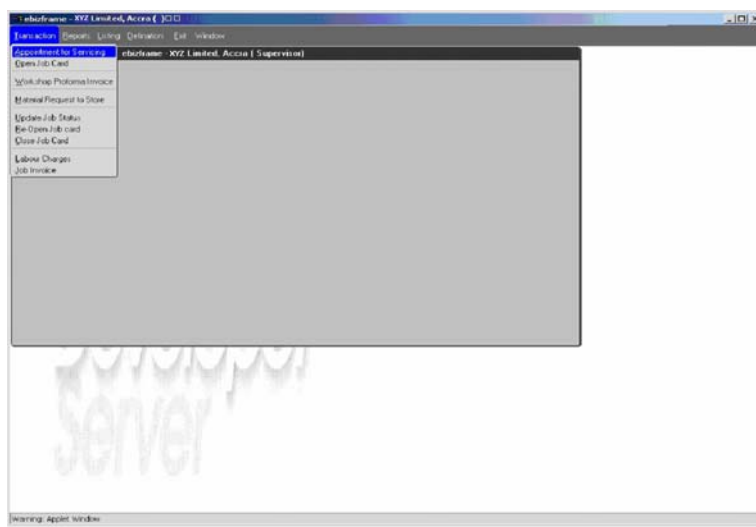
Replicate

Sr. No	Work To Done
1	Diagnosis

Segment: Information and Communication Technology	Module: Workshop Service Module (New Module)
Project Id: 350	

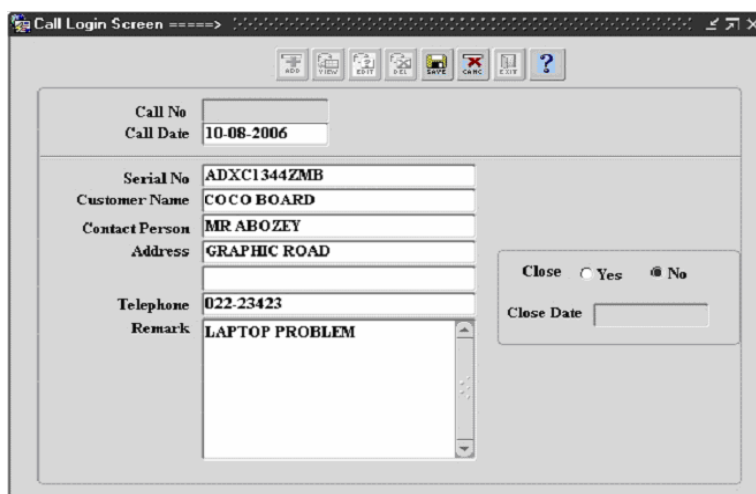
## Transactions

- Appointment Servicing
- Open Job Card
- Workshop Quotation
- Material Request to Store
- Update Job Card Status
- Re-open Job Card
- Close Job Card
- Labor Charges
- Job Card Invoices



### 1. Appointment for Servicing

#### *Appointments Screen*



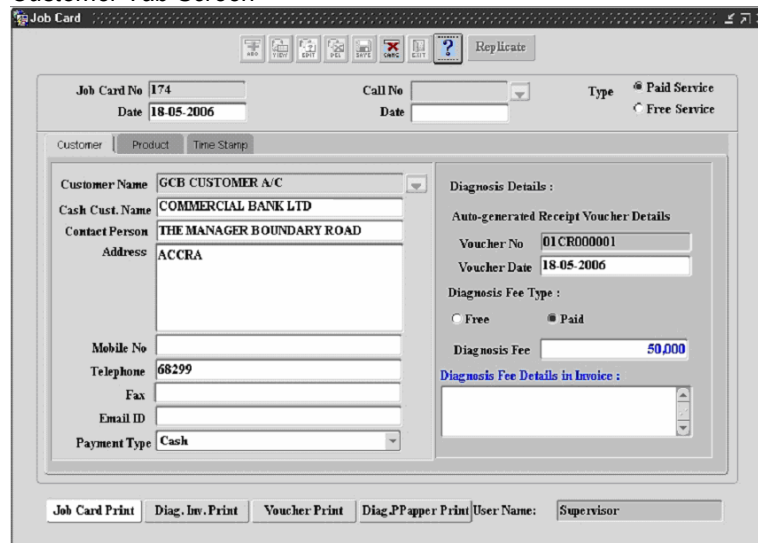
Call No	
Call Date	10-08-2006
Serial No	ADXC1344ZMB
Customer Name	COCO BOARD
Contact Person	MR ABOZEY
Address	GRAPHIC ROAD
Telephone	022-23423
Remark	LAPTOP PROBLEM

Close ☐ Yes ☐ No

Close Date

## 2. Open Job Card

### Customer Tab Screen



Job Card No: 174      Call No:      Type: ☒ Paid Service  
 Date: 18-05-2006      Date:      ☐ Free Service

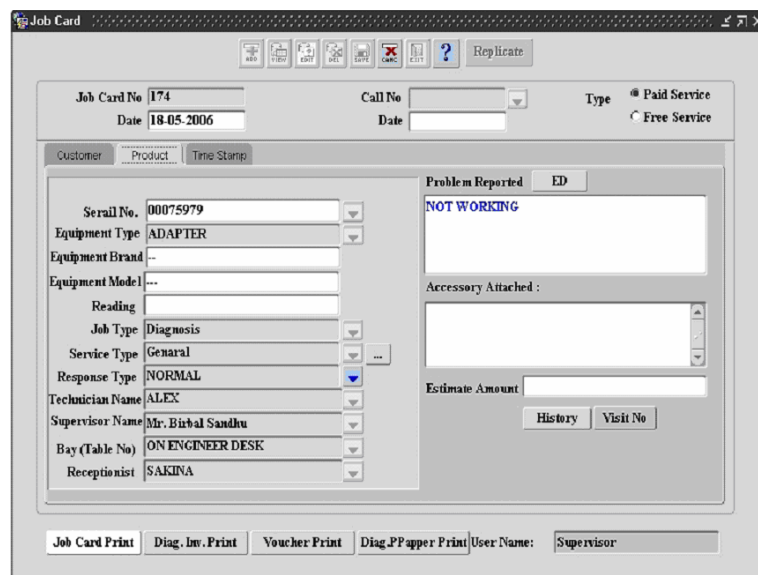
Customer    Product    Time Stamp

Customer Name: GCB CUSTOMER A/C  
 Cash Cust. Name: COMMERCIAL BANK LTD  
 Contact Person: THE MANAGER BOUNDARY ROAD  
 Address: ACCRA  
 Mobile No:        
 Telephone: 68299  
 Fax:        
 Email ID:        
 Payment Type: Cash

Diagnosis Details:  
 Auto-generated Receipt Voucher Details  
 Voucher No: 01CR000001  
 Voucher Date: 18-05-2006  
 Diagnosis Fee Type:  
☐ Free    ☒ Paid  
 Diagnosis Fee: 50,000  
[Diagnosis Fee Details in Invoice:](#)

Job Card Print    Diag. Inv. Print    Voucher Print    Diag. P Paper Print    User Name: Supervisor

### Product Tab Screen



Job Card No: 174      Call No:      Type: ☒ Paid Service  
 Date: 18-05-2006      Date:      ☐ Free Service

Customer    Product    Time Stamp

Serial No.: 00075979  
 Equipment Type: ADAPTER  
 Equipment Brand: ---  
 Equipment Model: ---  
 Reading:        
 Job Type: Diagnosis  
 Service Type: General  
 Response Type: NORMAL  
 Technician Name: ALEX  
 Supervisor Name: Mr. Birbal Sandhu  
 Bay (Table No): ON ENGINEER DESK  
 Receptionist: SAKINA

Problem Reported: ED  
 NOT WORKING

Accessory Attached:

Estimate Amount:        
 History    Visit No

Job Card Print    Diag. Inv. Print    Voucher Print    Diag. P Paper Print    User Name: Supervisor

**Time Stamp Tab Screen**

Job Card

Job Card No: 174      Call No:      Type: ☒ Paid Service  
 Date: 18-05-2006      Date:      ☐ Free Service

Customer    Product    Time Stamp

	Date	Time HH:MM
Arrival Date	18-05-2006	09:55
Expected Date	18-05-2006	09:55
Est.Comp Date	18-05-2006	09:55
Start Date	18-05-2006	09:55
Status	C	

Job Card Print    Diag. Inv. Print    Voucher Print    Diag. PPaper Print    User Name: Supervisor

**Workshop Quotation Screen**

Quotation (Workshop Proforma Invoice)

Add    View    Edit    Delete    Save    Cancel    Exit

☒ Others    ☐ Against Project

Division Name: None      Quotation No/Date: 1      14-07-2006  
 Job No: 5      Job Date: 14-07-2006  
 Category: ☒ Customer    ☐ Prospect      Customer/Prospect: TRAINING SCHOOL-GRAJ  
 Quotation Type: New      Price Category: SMALL MEDIUM BUSINE  
 Region: OTHERS      Old Quotation No:      Expected Order date: 14-07-2006  
 Price Level:      Conversion Factor: 1  
 Currency Name: Cedi      Business Partner/ Dealer / Executive:      Assigned To: ☐ Business Partner/Dealer    ☒ Executive

Product Type	Group(Brand)	Sub-Group(Model)	Item Code	Sup Item Code
HARD DISK	Dell	36GB	HD00056	

VAT: ☒ Exclusive    ☐ Inclusive      Others    Calculation    ☒ Item Code    ☐ Sup Code    Print    Next    Delete

**Material Requisition Note Screen**

**Material Requisition Note[Workshop]**

Requisition No: 00000032  
 Requisition Date: 10-05-2006  
 Requirement Area: Warranty Stock

Authorised User: Supervisor  
 Post: ☒ Yes ☐ No

Remarks:

Location: Main Store  
 Job Card No:   
 Job Card Date:

Item Code	Sup Item Code	Item Description	Unit
RM00029		RAM 512MB 2700 FOR	Pcs

☐ Yes ☒ No

**3. Update Job Card Status****Update Job Card Status Screen**

**Job Card Status**

Job Card No: 517  
 Date: 19-06-2006


Customer: BRITISH AMERICAN TOBACCO  
 Vehicle No: F8TN21J  
 Model: Laptop

Status: Processing

Bay (Location): ON ENGINEER DESK

Remarks: CHANGED HARD DISK

## 4. Reopen Job Card

*Reopen Job Card Screen*


**Job Card Open Again**

Job Card No: 947

Date: 04-08-2006

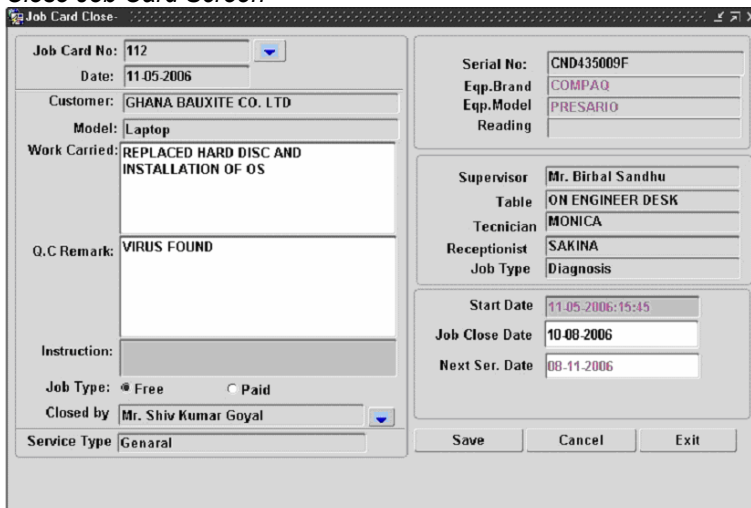
Customer: TRAINING SCHOOL-GRAPHIC ROAD

Serial No: B0301310064

Model: PC

Open Again      Exit

## 5. Close Job Card

*Close Job Card Screen*


**Job Card Close**

Job Card No: 112

Date: 11-05-2006

Customer: GHANA BAUXITE CO. LTD

Model: Laptop

Work Carried: REPLACED HARD DISC AND INSTALLATION OF OS

Q.C Remark: VIRUS FOUND

Instruction:

Job Type: ☒ Free ☐ Paid

Closed by: Mr. Shiv Kumar Goyal

Service Type: Genaral

Serial No: CND435009F

Eqp.Brand: COMPAQ

Eqp.Model: PRESARIO

Reading:

Supervisor: Mr. Birbal Sandhu

Table: ON ENGINEER DESK

Tecnician: MONICA

Receptionist: SAKINA

Job Type: Diagnosis

Start Date: 11-05-2006:15:45

Job Close Date: 10-08-2006

Next Ser. Date: 08-11-2006

Save      Cancel      Exit





Segment: Information and Communication Technology	Module: Workshop Service Module (New Module)
Project Id: 350	

## Reports

- Daily Workshop VAT Analysis
- Diagnosis Fee Register
- Job Card Status
- Customer-wise Job Card Status
- Multiple Job Card Printing
- Outstanding Material Requisition Notes
- Requirement Area Wise Issue Details

